



## TREXLER LIBRARY STUDENT SURVEY, SPRING 2005

Please complete the following questions and return your survey to a library service desk or through campus mail **by Friday, May 6**. Your feedback is important to us as we strive to improve library collections and services.

1. What is your status at Muhlenberg College? (Circle one)    First Year    Sophomore    Junior    Senior    Wescoe    Other
2. What is your major(s)? \_\_\_\_\_
3. What is your gender?     Female     Male

**On average, how often do you use these library SERVICES and COLLECTIONS (IN PERSON OR ONLINE)? (Circle the number that best represents your answer).**

	Several times a week	Weekly	Monthly	2-3 times / semester	Never / Rarely	Not Familiar / Not Applicable
4. Visit the Trexler Library <b>IN PERSON</b> -----	1	2	3	4	5	N/A
5. Visit the Trexler Library's <b>WEBSITE</b> -----	1	2	3	4	5	N/A
6. Search the Library <b>Catalog</b> -----	1	2	3	4	5	N/A
7. Check-out <b>books</b> -----	1	2	3	4	5	N/A
8. Check-out <b>videos</b> (DVD or VHS)-----	1	2	3	4	5	N/A
9. Check-out <b>course reserves</b> -----	1	2	3	4	5	N/A
10. Use <b>Interlibrary Loan</b> -----	1	2	3	4	5	N/A
11. Use a library <b>copier</b> -----	1	2	3	4	5	N/A
12. Use print <b>journals</b> & periodicals -----	1	2	3	4	5	N/A
13. Use <b>databases</b> (PsycINFO, WorldCat, MLA, --- Academic Search Premier, etc...) -----	1	2	3	4	5	N/A
14. Search the <b>Full Text Journal Locator</b> -----	1	2	3	4	5	N/A
15. Use a <b>computer lab</b> (Levels B and C) -----	1	2	3	4	5	N/A
16. Ask a <b>reference question</b> -----	1	2	3	4	5	N/A

**The Physical Library Experience (Circle the number that best represents your answer).**

	Strongly Agree	Agree	Disagree	Strongly Disagree	Not Applicable
17. I can always <b>find a place to study</b> in the library.-----	1	2	3	4	N/A
18. The library is a <b>comfortable</b> place to study. -----	1	2	3	4	N/A
19. I can always find a <b>functioning computer</b> to use.-----	1	2	3	4	N/A
20. I can always <b>locate the materials</b> that I am looking for.-----	1	2	3	4	N/A
21. I can always <b>find help</b> with doing my research.-----	1	2	3	4	N/A

22. What is your main reason(s) for using the library? (Check all that apply)
- Study                       Work on Group Projects                       Use a Computer                       Other \_\_\_\_\_
- Do Research                       Socialize                       Casual / Fun Reading

23. If you use libraries other than the Trexler Library, which ones do you use? (Check all that apply)
- Allentown Public Library                       DeSales                       Lehigh                       Other \_\_\_\_\_
- Cedar Crest                       Lafayette                       Moravian

24. **If you answered Q#23 (above),** then why did you use the other libraries? (Check all that apply)
- They have materials that the Trexler Library lacks                       Bigger library
- They have materials that are often checked out at the Trexler Library                       They are closer to where I live
- Used a particular database(s) (please specify) \_\_\_\_\_                       Other \_\_\_\_\_
- Used special research collection \_\_\_\_\_

**During the PAST YEAR:**

25. How many **books** have you requested through **interlibrary loan**? (Circle one)
- 0    1-3    4-6    7-10    10+    Not Applicable
26. How many journal / magazine **articles** have you requested through **interlibrary loan**? (Circle one)
- 0    1-3    4-6    7-10    10+    Not Applicable
27. What **percent** of your courses have **required** that you do **library research**? (Circle one)
- 0-25%                      25-50%                      50-75%                      75-100%                      Not Applicable

Turn Over

Circle the appropriate number that signifies how ADEQUATE you find the following library collections and services:

	Excellent	Very Good	Fair	Inadequate	Not Applicable / No Opinion
28. <b>Book</b> collection-----	1-----	2-----	3-----	4-----	N/A
29. <b>Print journal</b> & periodical collections-----	1-----	2-----	3-----	4-----	N/A
30. Online <b>Databases</b> (PsycINFO, Academic Search Premier, etc.)-----	1-----	2-----	3-----	4-----	N/A
31. DVD and VHS <b>Video</b> collections-----	1-----	2-----	3-----	4-----	N/A
32. Library <b>Hours</b> -----	1-----	2-----	3-----	4-----	N/A
33. <b>Reference Librarian</b> assistance -----	1-----	2-----	3-----	4-----	N/A
34. Speed of <b>Interlibrary Loan</b> -----	1-----	2-----	3-----	4-----	N/A

35. The **library website** is easy to navigate, loads quickly, and I always find what I am looking for on the website. (Circle one)  
 Strongly Agree      Agree      Disagree      Strongly Disagree      Not Applicable

36. In your time at Muhlenberg College, how many **library instruction sessions** have you attended? \_\_\_\_\_

37. If you have attended **library instruction session(s)**, how **valuable** or useful was this session(s)? (Circle one)  
 Extremely valuable      Valuable      Marginally useful      Not useful      Don't know / Not Applicable

What services, collections and programs would you like to see the Trexler Library add in the coming year(s)?  
 (Circle the number that **best** represents your level of approval of the library implementing these initiatives)

	Strongly Agree	Agree	Disagree	Strongly Disagree	Not Familiar / No Opinion
38. <b>Study carrels wired</b> for Internet access (Ethernet ports).-----	1-----	2-----	3-----	4-----	N/A
39. Check out <b>laptops</b> for in-library use. -----	1-----	2-----	3-----	4-----	N/A
40. Online access to <b>course reserve</b> materials -----	1-----	2-----	3-----	4-----	N/A
41. <b>Renew your library materials</b> online. -----	1-----	2-----	3-----	4-----	N/A
42. Place holds and recalls on checked-out library materials ----- online.	1-----	2-----	3-----	4-----	N/A
43. <b>Coffee cart</b> / Coffee shop in the library. -----	1-----	2-----	3-----	4-----	N/A
44. New full text <b>journal/periodical databases</b> . -----	1-----	2-----	3-----	4-----	N/A
45. New <b>print journal/periodical</b> subscriptions. -----	1-----	2-----	3-----	4-----	N/A
46. Conduct regular <b>workshops</b> on plagiarism, PowerPoint, etc. --	1-----	2-----	3-----	4-----	N/A
47. Offer an online <b>chat reference</b> service. -----	1-----	2-----	3-----	4-----	N/A
48. Use your <b>Flex</b> account on the library <b>copiers</b> -----	1-----	2-----	3-----	4-----	N/A

49. The library should make a **better effort in informing me** of library policies, services, and programs (Circle one)  
 Strongly Agree      Agree      Disagree      Strongly Disagree      Not Applicable / No Opinion

50. In general, I am satisfied with the **way that I am treated** at the Trexler Library. (Circle one)  
 Strongly Agree      Agree      Disagree      Strongly Disagree      Not Applicable / No Opinion

51. How would you rate the overall **quality of service** provided by the library? (Circle one)  
 Excellent      Good      Fair      Poor      Not Applicable / No Opinion

52. How would you rate the overall **quality of collections** provided by the library? (Circle one)  
 Excellent      Good      Fair      Poor      Not Applicable / No Opinion

53. **Open ended question:** What do you **like best** about the library?

54. **Open ended question:** What do you **like least** about the library?

55. **Open ended question:** Please share any **additional comments** or suggestions regarding the Trexler Library.

THANK YOU for completing this survey! Please return this form to the library.