

## Set up and Use of 2-Factor Authentication

The Office of Information Technology has recently added another security measure to protect your intellectual property, personal data, and Muhlenberg's networks and data. The additional security measure requires you to verify your identity by having you first login to the Application Portal and then respond to an authentication prompt on a mobile device or token associated with the user's account. We'll be demonstrating downloading the OneLogin Protect App and connecting it to your account on an iOS and Android Device

## Android

- 1. The first step is to download the app on your mobile device. Navigate to the Google Play Store and type in the search box "onelogin protect app".
- 2. Once you find the OneLogin Protect App, install the app on your device.



- 3. Once the app has finished installing, log on to the Application Portal using your network credentials.
- 4. Then, click on your name on the top right corner and press on profile.

Muhlenberg Co	Google			
	Q Search	Profile Log out		
Frequents Comp	bany			
🔅 canvas	CAPSTONE on line	<b>G</b> Suite	ii handshake	
Canvas	Capstone Online for Stud	Google Apps	Handshake	lynda.com
R Studio	Philocom	workday	🙆 YOU   Muhlenberg College	zoom
RStudio Server Pro	Watch Philo	Workday	You@Muhlenberg	Zoom

5. At the center of the page under 2-factor authentication, there should be a message saying "You have no registered 2-factor methods". Click on the plus sign on the right hand side to add a device.

Muhlenberg College			-
	Google One		
	🔤 googleone@muhlenberg.edu 🛛 🛔 googleone	🔓 Change Password	
	Security Preferences		
	OneLogin Browser Extension		
	Quick access to your apps. This may be required to open certain apps.	Show other browsers	
	OneLogin Chrome Extension	Install on Chrome	
	2-Factor Authentication You have no registered 2-Factor Methods.	+	
	Security Questions	/	
	In what city were you married? (Enter full name of city)	Remove	
	What is the first name of your oldest nephew?	Remove	
	In what city was your mother born? (Enter full name of city only)	Remove	

6. In the pop-up menu choose "OneLogin Mobile App" beside Choose Vendor and "iOS & Android" for Select Device.

-				
file		Add 2-Factor Method		
	Choose Vendor Select Device Pairing Method	OneLogin Mobile App		
gin Browser Extensio ccess to your apps. Th OneLogin Chrome		scan this code		
or Authentication re no registered 2-Fact		CANCEL	CONTINUE	
y Questions				

- 7. Make sure to select "Scan Barcode" for the Pairing Method.
- 8. Now open the OneLogin Protect App, and press Set Up. Scan the barcode on your computer screen to complete the pairing process.

- 1. The first step is to download the app on your mobile device. Navigate to the App Store and type in the search box "onelogin protect".
- 2. Once you find the OneLogin Protect App, install the app on your device.
- 3. Once the app has finished installing, log on to the Application Portal using your network credentials.
- 4. Then, click on your name on the top right corner and press on profile.

Muhlenberg Col	bberg College			
Frequents Compa	ny		,	Log out
	CAPSTONE n line	<b>G</b> Suite	handshake	
Canvas	Capstone Online for Stud	Google Apps	Handshake	lynda.com
R Studio	philo.com	workday	🙆 YOU   Muhlenberg College	zoom
RStudio Server Pro	Watch Philo	Workday	You@Muhlenberg	Zoom

5. At the center of the page under 2-factor authentication, there should be a message saying "You have no registered 2-factor methods". Click on the plus sign on the right hand side to add a device.

Muhlenberg College		Google
	Google One	
	🥁 googleone@muhlenberg.edu 🛔 googleone 🔓 Change Password	
	Security Preferences	
	OneLogin Browser Extension	
	Quick access to your apps. This may be required to open certain apps. Show other browsers	
	OneLogin Chrome Extension Install on Chrome	
	2-Factor Authentication + You have no registered 2-Factor Methods.	
	Security Questions	
	In what city were you married? (Enter full name of city) Remove	
	What is the first name of your oldest nephew? Remove	
	In what city was your mother boro? (Enter full name of city only) Remove	

## iOS

6. In the pop-up menu choose "OneLogin Mobile App" beside Choose Vendor and "iOS & Android" for Select Device.

file		Add 2-Factor Method		
gin Browser Extensio	Choose Vendor Select Device Pairing Method	OneLogin Mobile App		
OneLogin Chrome				
or Authentication		CANCEL	CONTINUE	

- 7. Make sure to select "Scan Barcode" for the Pairing Method.
- 8. Now open the OneLogin Protect App, and press Set Up. Scan the barcode on your computer screen to complete the pairing process.

Logging in with 2-Factor

Once you have registered your factor with your account go to the application portal and enter your network credentials.

If you have added a factor, you should be greeted by a screen that is prompting your second factor to verify.

Go into the OneLogin Protect App, and select Accept to finish the login process.

If you have any questions, don't hesitate to contact the support desk. A useful resource may be the step-by step videos available at video.muhlenberg.edu. Navigate to the information technology tab and search for the 2-Factor videos.